



EMERGENCY PREPAREDNESS

Your safety and peace of mind are very important to us. Here's how we work together to keep our Village safe

Emergency drills and education

Our team members receive ongoing education and training on all emergency procedures. To ensure readiness, we conduct emergency drills annually for each scenario, including extreme weather, loss of essential services, missing person and intruder situations.

Copies of our emergency plans are posted on our website and available upon request. These plans help us respond quickly and effectively to any situation.

Fire safety

For your protection, our Village is equipped with:

- Smoke detectors
- Sprinkler systems (including sprinklers in resident suites)
- Fire extinguishers
- A backup generator
- Fire separation doors
- A monitored fire alarm system

Fire drills

Fire drills are conducted monthly on all shifts, and at least one drill each month includes an audible alarm. These drills help ensure everyone knows what to do in an emergency. Please follow the directions of team members during drills – your cooperation is essential for safety.

During an alarm

If the alarm sounds, an announcement will be made over the PA system. Stay calm and have any visitors remain with you. Wait for the "All Clear" announcement or instructions from a team member before moving.

Full Village evacuation

In the rare event of a full evacuation:

- Remain where you are and wait for instructions from your neighbourhood team leader.
- Residents will first be gathered in designated areas on each floor before evacuation begins.
- Team members will assist with safe transport and communication.
- These systems, combined with our trained team and regular drills, ensure we are prepared to react promptly and keep everyone safe.

Fire Safety Quick Guide - REACT

If you discover smoke or fire, stay calm and remember REACT:

- R** Remove anyone in danger (if safe)
- E** Ensure doors are closed
- A** Activate the nearest alarm
- C** Call for help
- T** Try to extinguish only if trained; if not, evacuate immediately

Important Reminders

- Never use the elevator during a fire alarm.
- Follow directions from team members – they are trained to guide you to safety.
- If you have mobility challenges, wait in your designated safe area or in your room for assistance.