



<b>MANUAL:</b>	<b>Emergency</b>
<b>SECTION:</b>	<b>MEDICAL EMERGENCY</b>
<b>SUBJECT:</b>	<b>Medical Emergency</b>

## **POLICY**

It is the policy of Schlegel Villages, if a Medical Emergency occurs involving a Resident, Visitor or Team Member, an effective Medical Emergency Procedure will be implemented.

## **DEFINITIONS**

A Medical Emergency is any serious physiological condition or physical injury which may need emergency medical response or treatment. It does not include minor scrapes, cuts, contusion or illness.

## **PROCEDURE**

### **Life Threatening Medical Emergency**

1. When a person with a ***Life Threatening Medical Emergency*** is discovered by a Team Member, they should notify the nearest Team Members for help and stay with the person who needs assistance.
2. A Team Member will **call 911** immediately and page "**Nurse Stat**" along with the building area or room, 3 times.
3. The Charge/Lead Nurse and 1 Team Member from each Neighbourhood will respond to the location that was paged.
4. The Charge/Lead Nurse will give treatment as needed and direct Team Members as needed. 1 Team Member will be directed to meet Emergency Services at the Main Entrance.
5. When Emergency Services arrive, and are ready, they will assume the duty of care and the Charge/Lead Nurse will continue to consult as needed.

### **Non-Life Threatening Medical Emergency**

1. When a person with a ***Non-Life Threatening Medical Emergency*** is discovered by a Team Member they should notify the nearest Team Members for help and stay with the person who needs assistance.
2. A Team Member will page "**Nurse Stat**" along with the building area or room, 3 times.



3. The Charge/Lead Nurse and 1 Team Member from each Neighbourhood will respond to the location that was paged.
4. The Charge/Lead Nurse will give treatment as needed and direct Team Members as needed.
5. If Emergency Services are necessary, then the Charge/Lead Nurse will designate a Team Member to call 911 and a Team Member to meet Emergency Services at the Main Entrance.
6. When Emergency Services arrive, and are ready, they will assume the duty of care and the Charge/Lead Nurse will continue to consult as needed.

### **TRAINING/DRILLS**

Training will be provided at orientation for all Team Members. The Leadership Team will strive to achieve 100% Team Member attendance on annual refresher training. This training may be covered under Emergency Procedures. Refresher training may be in the form of education sessions, tabletop exercises, walkthrough drills, functional drills, evacuation drills, or full-scale exercises.



**MEDICAL EMERGENCY DRILL**

Date: \_\_\_\_\_ Time of Incident: \_\_\_\_\_ Location: \_\_\_\_\_

Scenario Description:

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***Circle the appropriate answer***

Was 911 called?	Yes	No
Was a "Nurse Stat" announcement made?	Yes	No
Was the location and announcement clear?	Yes	No
Did appropriate Team Members respond to the location?	Yes	No
Did a Team Member meet Emergency Services at the Main Entrance?	Yes	No
Were First Aid supplies available?	Yes	No
Was treatment given?	Yes	No

Names of Team Members who participated

- |          |          |
|----------|----------|
| 1. _____ | 5. _____ |
| 2. _____ | 6. _____ |
| 3. _____ | 7. _____ |
| 4. _____ | 8. _____ |

Comments/Recommendations:

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Charge/Lead Nurse: \_\_\_\_\_ Signature: \_\_\_\_\_

Manager: \_\_\_\_\_ Signature: \_\_\_\_\_