



## Continuous Quality Improvement Initiative Report 2022-23

*Lead:* Dana Houle, General Manager

### *Village Quality Improvement Priorities:*

- Worsening Pain – The Village will continue to identify a resident’s worsened pain score and understand the cause.
- Improving Restorative Care – the Village will ensure that opportunities are offered to residents who meet the definition for Restorative Care Program. Care plans will be reviewed for specific Restorative interventions; PAL (Program for Active Living) program will be more involved in restorative program.
- Wound Care – The Village will implement changes in the Wound Care policy to improve wound care and prevention. This includes changeover of new products, Wound Nurse monthly visits, providing education for ROHO cushions, education for continence products and proper sizing.
- ME Forms – Implement the My Experience (ME) forms through the Living in My Today Supportive Approaches to Care. This will support team members to know our residents and provide resident-centred care and activities based on individual needs and preferences.
- The Village will work to Improve the Quality of Life Survey response to “I have enjoyable things here to do here on weekends.”

### *How Priority Areas Were Determined:*

*CIHI data Jan-Mar 2022 reviewed, along with Quality of Life Survey results. Leadership team reviewed CIHI data and developed priorities. Priorities and data shared with Resident Council and the Health Advisory Committee; both approved priorities.*

- Worsening Pain- CIHI data indicates the Village is at 10.8%, whereas the provincial average is 9.4%, the village will aim towards being closer to provincial average. The village works with Behavioural Supports Ontario program and Pain Specialist to resolve worsening pain in residents.
- Improving Restorative Care- CIHI data indicates that residents with Worsened or Remain dependent in mid-loss ADL is 50.2%, and provincial average is 40%. The Village Restorative Care Committee is committed to supporting residents in this program to promote independence.
- Wounds- Residents with a worsened stage 2-4 pressure ulcer is 4.3% in CIHI data and the provincial average is 3.4%. The Village is changing wound care products and after the pandemic, the Village identified opportunities for team members to relearn about prevention of wounds.
- LIMT Living in my Today is a signature program within Schlegel Villages, and a part of our strategic plan to enhance the quality of life of our residents. ME forms are an element of the Supportive Approaches to Care Module in the LIMT program and will support quality of life and resident centred care.
- The question on the Quality of Life survey “I have enjoyable things to do here on the weekends” was reviewed and identified as an opportunity of improvement for residents.

*How Progress Will Be Monitored, Measured, Evaluated and Outcomes Communicated:*

- Worsening Pain- The Village will conduct monthly audits, review MDS scores for pain and audit use of PRN medication usage. Education is provided and will include communication to registered team as well as utilization of Pain Specialist.
- Improving Restorative Care- Resident plans of care will be reviewed to ensure specific restorative interventions are included. The Restorative Care Committee will evaluate program in monthly interdisciplinary meetings; documentation will be reviewed for those receiving restorative care interventions.
- Wound Care- The Village will monitor the numbers of wounds in the Village, implement education regarding changes in policy and change of products, keep attendance of education provided to team members that will assist in wound prevention.

Clinical priorities will be monitored through monthly audits, CIHI data and reviewed at Quality Committee Meetings.

- LIMT- all leaders and team members will complete education module related to the Supportive Approaches to Care; Quality of Life Surveys will be reviewed to identify impact on residents.
- Enjoyable things to do on the weekends to be measured through Quality of Life surveys; review of monthly calendars in neighbourhoods, review of Activity Pro documentation system to review attendance.

All priorities will have progress shared at Residents' Council Meetings and through Family Council. Priorities will be reviewed at Quality Committee meetings and Health Advisory Meetings.