Friday, March 13 12:15 pm

We count the safety of our residents and team members as our top priority and are taking all necessary infection control precautions in our Villages in relation to COVID-19, including implementing recommendations from the Public Health Agency of Canada, the Chief Public Health Officer, the World Health Organization (WHO) and Ontario’s Ministry of Long-Term Care.

**Some of these protocols include:**

* Active screening for entry to our residences;
* Maintaining visitor logs;
* Promoting good hand hygiene;
* Making hand sanitizer readily available;
* Regular surveillance for signs and symptoms in residents;
* Use of gloves and masks as appropriate;
* Increased cleaning and disinfection of high-touch surfaces;
* Requiring self-isolation for Villagers (team members, volunteers, residents, family members) who feel they may have been exposed to or are at risk of having the virus, or who have travelled to countries with COVID-19 travel advisories.

Our infection control experts are continually monitoring the   
latest developments and updating our proactive protocols as   
all new information emerges.

Organizational update

Recreation and Volunteers

* Outings to places where large groups of people gather, such as shopping malls, theatres or casinos should be postponed;
* Individual activities with low risk of contact with large groups, such as country drives, or walks outside The Village, are fine;
* If residents need groceries, then we can ask family/friends to support them or we may need to support a grocery shopping run for some of them so they can avoid travelling to large shopping centres. Encourage this for Ailsa Craig/Becker residents.
* Any large group of more than four people, including children, community programs, and church groups should be postponed.
* Volunteers are a huge support for our residents;
* For now, we still welcome volunteers on and individual basis, but it is imperative that they understand to stay away if they feel unwell in any way;
* Full screening protocol will apply and as always, good hand hygiene is important.
* Like our volunteers, at this point we still welcome individual entertainers, but full screening protocols will apply.
* Each team is asked to re-evaluate all programs to ensure best practices are utilized when it comes to cleaning and handling supplies;
* Consider each program as if we were in a Village outbreak situation.

Village update

Example: Based on recommendations by the local LIHN and the Public Health authorities, visitors are limited to one per resident in The Village of Blank.