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Memorandum

To: All Village Community Members
From: Anneliese Krueger, General Manager
Date: April 10, 2020

Dear Village Community Members,

I am saddened to share with you today that one of our residents in long term care who was recently diagnosed with COVID-19 has passed away. Our team has been working tirelessly amid this crisis to care for and support all of our residents, and we were certainly hoping beyond hope to avoid this very news.

As we have seen from news around the world, this illness can have a devastating impact, and today we have felt this heartbreak in our Village. We also know this illness is a far greater risk for people who have underlying health conditions, and that was the case with this resident. Our hearts go out to this resident's loved ones and those team members who grew especially close to this person.

Today, we grieve together as a family, but I know we will carry on with more resolve. We will continue to be vigilant and follow the strictest infection control protocols to slow the spread of this illness and protect the health and well-being of our residents and team members.

It is a sad day but I thank you for all your hard work, and your support of each other. Let's continue to look after one another.

Sincerely,

Anneliese Krueger
General Manager

