



## Continuous Quality Improvement Initiative Report 2022-23

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### *Village Quality Improvement Priorities:*

- Focus on reducing the incidence of new and worsening wounds to improve the overall clinical outcomes and enhance the quality of life of our residents through prevention, interdisciplinary assessment, implementing best practice guidelines and organizational skin and wound tool/process map.
- Implement PREVIEW-ED (*Practical Routine Elder Variants Indicate Early Warning for Emergency Department*) in partnership with the Mississauga-Halton LHIN to support early recognition of residents at risk for emergency department transfers. Provide residents with preventative care and early treatment for medical conditions that commonly lead to potentially avoidable ED visits. We are also optimizing the role of our charge nurses in assessing acute needs of our residents, identify potential early health decline and to take appropriate action to promote better care outcomes for our residents.
- Provide opportunities for resident engagement and socialization through increased programming.

### *How Priority Areas Were Determined:*

- Wounds- The village has an increase number of wounds which is evident through our CIHI data, internal tracking and trending of wounds and increased request for pressure reduction surfaces. This initiative also aligns with organizational priority.
- Implementing PREVIEW-ED is based on needs identified by reviewing our clinical data, supporting priorities with our LHIN and reviewing the role of the charge nurses in our village.
- The pandemic has had effects the residents' social life and ability to participate in programs and events. The need for cohorting and isolation requirements reduced opportunities of connection. We saw the effects through the MDS indicators of worsened mood and social engagement, as well as firsthand that the residents' overall mood and morale was low. We would like to increase the residents' activities and promote a more meaningful social life.

### *How Progress Will Be Monitored, Measured, Evaluated and Outcomes Communicated:*

- Progress will be monitored by reviewing wound data monthly; CQI audit results quarterly. Outcomes will be shared at Quality Committee and Professional Advisory Committee meetings quarterly, Residents' and Family Council meetings, registered team member meetings, skin and wound committee meetings.
- ED visits: review emergency department transfers monthly using our clinical software. Outcomes will be shared during PAC meetings, Residents' Council, leadership daily huddles and weekly meetings.
- We will review the number of programs available for residents on our calendar monthly. Attendance and engagement of residents will be reviewed using ActivityPro. Social engagement index will be reviewed quarterly. Outcomes will be shared through Council meetings and the Quality committee.