



Continuous Quality Improvement Initiative Report 2022-23

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Village Quality Improvement Priorities:

- Support early recognition of residents at risk for Emergency Department visits. Provide residents with preventative care and early treatment for common conditions such as dehydration, congestive heart failure and pneumonia, by participating in PREVIEW-ED (*Practical Routine Elder Variants Indicate Early Warning for Emergency Department*) Project in partnership with Humber River Hospital.
- Prevent new and worsening pressure injuries by utilizing best practice recommendations focusing on interdisciplinary assessment, education of team members and optimizing the use of clinical software to support wound care management in the village.
- Implement Living in My Today Thoughtful Design pillar. Living in My Today is a signature program within Schlegel Villages, and part of our strategic plan to enhance quality of life of our residents. Thoughtful design creates a sense of comfortable familiarity and accessibility, especially for residents living with dementia.

How Priority Areas Were Determined:

- The priority to implement the PREVIEW-ED Project is based upon needs identified reviewing our ED transfers data in collaboration with our LHIN. This observation tool completed by direct care team members supporting our residents guide the interdisciplinary team to identify potential early health decline and to take appropriate action to promote better care outcomes for our residents.
- Consistent with provincial and organization priorities, preventing new and worsening wounds were identified as one of our key priorities this year.
- Thoughtful design was chosen as a priority to improve overall village experience in consultation with a number of stakeholders, including residents, families team members and support office team members.

How Progress Will Be Monitored, Measured, Evaluated and Outcomes Communicated:

- ED visits - Progress will be monitored by reviewing monthly ED visit report and will be shared at Professional Advisory Committee and LHIN meetings.
- Wounds – Completion of audits, review of the number of wounds, or number of worsening wounds through the wound report monthly. Progress and outcomes will be communicated through posting on neighbourhood boards and review with Quality committee, Professional Advisory Committee meetings and Council meetings.
- Thoughtful design – We will review team member observation of resident activity and track personal expressions. We will also review the quality of life measure “This place feels like home to me” to evaluate any improvements. Outcomes will be shared at Quality Committee meetings and at Residents’ and Family Council meetings.