

June 15, 2020

Open Letter from Dana Houle, General Manager, The Village of Aspen Lake, Windsor

Dear Aspen Lake Community,

As a follow up to the letter I sent yesterday about our team member who has tested positive for COVID-19, we have been in regular contact with the Public Health Officials who determined today that the safest approach is to declare the entire Village in outbreak. The moment we first learned of this positive case, we put our enhanced infection control practices into action and we began all potential tracing. We are confident in our ability to manage the current outbreak and I can't thank the team enough for their continued dedication.

It is unfortunate to say, however, that with public health declaring outbreak, our ability to welcome loved ones for outdoor visits will be delayed. The updated directive has mandated no outside visits in homes in an active outbreak, aside from those deemed to be essential. I am terribly sorry to relay this news, as we were all looking forward to getting back to some sense of normalcy.

What I can assure you is that our team is going to work through this as quickly and safely as possible. We are eager to see families and loved ones reunited in person and we have seen from other Villages in our organization that one case quite often remains only one case. We will continue to do all we can to connect loved ones remotely. In the meantime, our best wishes are with our affected team member for a speedy and safe recovery.

I want to thank our entire village community again for the support and understanding and I know that together, we will get through the challenges before us.

Thank you for continued support,

Dana Houle,
General Manager

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