**Requirements for Visiting LTC and Retirement Homes**

**as of June 18th, 2020 (Phase 1 only)**

The following requirements apply to all visits to the Village. Families/ friends wishing to visit their loved one need to follow the same protocols, even if the resident has access to a main floor suite patio.

* Visiting can only be supported when a Village is not in outbreak
* **Visitors must be tested for Covid-19 in the 2 weeks prior to visit and have a negative result. Villages cannot test or arrange for testing of visitors.**
* Visiting starts on June 18th. Visits must be prearranged through the Village booking system and is based on request. Requests must be made 48 hours in advance. The Village will confirm or decline based on availability. Bookings will be available in 2-week increments. If you are unable to use the booking system, please call the Village for assistance.
* Visits in a long-term care or in a continuum will take place outdoors in the designated location(s) as identified by the Village. Virtual visits will continue, however access to support may be reduced as we introduce outdoor visits.
* In the interest of all residents, visitation will begin with 1 visitor at a time, with a frequency of one visit per resident per week.
* Family members/ siblings are encouraged to work together to arrange the sequencing of their visits.
* Length of visit is designated by the Village (time slots are a minimum of 30 min).
* Visitors can only visit the resident they had pre-booked to visit and no other residents.
* Visitors must wear a mask at all times while on Village property. Cloths masks are sufficient for outdoor visits. If and when the visits move indoors, a surgical/ procedural mask is required. Please bring your own mask.
* Family visits are not permitted when;
  + A resident is self-isolating or symptomatic, or
  + The home is in outbreak
* Prior to each visit, visitors must complete and pass active screening at the Village designated screening station(s).
* Education about physical distancing, respiratory etiquette, proper use of PPE and infection prevention and control practices will be provided.
* Visitors must adhere to Schlegel Villages Covid, and infection control policies and guidelines. Non-compliance can result in discontinuation of visits for any non-compliant visitor.
* Visitors must maintain physical distancing at all times (min 2 metres). As hard as it may be, there can be no hugging or physical contact between you and your loved one. A breach could result in visiting privileges being suspended, and resident may be placed on 14-day isolation.
* Visitors must not exchange items with residents; this includes food, beverages or gifts. Items brought must be left at the designated area so it can be sanitized and safely given to the resident at the convenience of the Village.