

Retirement Visitor Policy Changes November 2020

The Ministry for Seniors and Accessibility (MSAA) and the Retirement Homes Regulatory Authority (RHRA) has adopted a risk-based response system to balance the well-being and safety of residents and team members. Retirement homes located in Public Health regions in **Alert or High Alert** status based on community transmission and infection spread within the sector will have additional restrictions in place. Status is updated weekly.

Alert = Widespread transmission in the community

High Alert = Widespread transmission and infection spread within the sector in the community

<i>As of Nov 17, 2020</i>	Alert Status	High Alert Status
Area/ Jurisdiction	Durham Region, Wellington-Dufferin-Guelph Public Health, Region of Waterloo	Peel Public Health, Toronto Public Health, City of Hamilton Public Health, Halton Region Public Health
Villages impacted <i>*denotes current outbreak</i>	Taunton Mills Riverside Glen* Arbour Trails* Winston Park* University Gates	Erin Meadows Humber Heights Wentworth Heights* Tansley Woods*

The following chart summarizes restrictions based on status. **Villages or specific neighbourhoods declared in outbreak will follow outbreak status below.**

RETIREMENT		STATUS				
REQUIREMENTS		NO ALERT	VILLAGE IN ALERT STATUS	VILLAGE IN HIGH-ALERT STATUS	RESIDENT SELF-ISOLATING OR SYMPTOMATIC	VILLAGE IN OUTBREAK
VISITORS	ESSENTIAL – CAREGIVER • <i>Designated</i>	Permitted – max of 2	Permitted - max of 1	Permitted - max of 1	Permitted – max of 1	Permitted - max of 1
	GENERAL VISITOR	Permitted – max of 2	Permitted – max of 1	Not permitted	Not permitted	Not permitted
	PERSONAL CARE SERVICE PROVIDER	Permitted – max 1	Not permitted	Not permitted	Not permitted	Not permitted
	TOURS	Permitted – virtual first	Not permitted	Not permitted	N/A	Not permitted
ABSENCES	SHORT STAY	Permitted	Not permitted – essential only (medical appt.)	Not permitted – essential only (medical appt.)	Not permitted	Not permitted – essential only (medical appt.)
	TEMPORARY/ OVERNIGHT • <i>14-day isolation on return</i>	Permitted	Not permitted	Not permitted	Not permitted	Not permitted
MOVE-IN/ RETURN FROM HOSPITAL • <i>Negative test within 24 hrs</i> • <i>14-day isolation period</i>		Permitted	Permitted	Permitted	N/A	Not permitted

**Local Public Health Unit may recommend additional precautions*