

Retirement Visitor Policy Changes November 2020 – Arbour Trails

The Ministry for Seniors and Accessibility (MSAA) and the Retirement Homes Regulatory Authority (RHRA) has adopted a risk-based response system to balance the well-being and safety of residents and team members. Retirement homes located in Public Health regions with community transmission and infection spread within the sector will have additional restrictions in place. Arbour Trails follows the Alert matrix below as it is a stand-alone retirement. Retirement homes co-located with a LTC home follow their policies as per RHRA direction. Status is updated weekly.

Alert = Widespread transmission in the community

High Alert = Widespread transmission and infection spread within the sector in the community

<i>As of Nov 30th, 2020</i>	No Alert	Alert Status	High Alert Status
Area/ Jurisdiction		Wellington-Dufferin-Guelph	
Villages impacted		Arbour Trails	

The following chart summarizes restrictions based on status. **Villages or specific neighbourhoods declared in outbreak will follow outbreak status below.**

RETIREMENT REQUIREMENTS		STATUS				
		<u>NO ALERT</u>	<u>VILLAGE IN ALERT STATUS</u>	<u>VILLAGE IN HIGH-ALERT STATUS</u>	RESIDENT SELF-ISOLATING OR SYMPTOMATIC	VILLAGE IN OUTBREAK
VISITORS	ESSENTIAL – CAREGIVER • <i>Designated</i>	Permitted – max of 2	Permitted - max of 1	Permitted - max of 1	Permitted – max of 1	Permitted - max of 1
	GENERAL VISITOR	Permitted – max of 2	Permitted – max of 1	Not permitted	Not permitted	Not permitted
	PERSONAL CARE SERVICE PROVIDER	Permitted – max 1	Not permitted	Not permitted	Not permitted	Not permitted
	TOURS	Permitted – virtual first	Not permitted	Not permitted	N/A	Not permitted
ABSENCES	SHORT STAY	Permitted	Not permitted – essential only (medical appt.)	Not permitted – essential only (medical appt.)	Not permitted	Not permitted – essential only (medical appt.)
	TEMPORARY/ OVERNIGHT • <i>14-day isolation on return</i>	Permitted	Not permitted	Not permitted	Not permitted	Not permitted
MOVE-IN/ RETURN FROM HOSPITAL • <i>Negative test within 24 hrs</i> • <i>14-day isolation period</i>		Permitted	Permitted	Permitted	N/A	Not permitted

**Local Public Health Unit may recommend additional precautions*