

Visitor Code of Conduct

The support of family and loved ones is integral to the well-being of our residents.

The Ontario Government has implemented temporary enhanced measures in light of increased COVID-19 cases and the highly transmissible Omicron variant. These measures are necessary to provide safety and support to our Residents while balancing their well-being. **It is strongly urged that as soon as possible all visitors get a third/booster dose of COVID-19 vaccine. Emerging evidence suggests that three doses of vaccine are significantly more effective against the Omicron variant than two doses.**

Visitor responsibilities



Be respectful

We are working hard to ensure the health and safety of our residents, team members and visitors. We ask for your patience and support. Visitors have the responsibility to:

- Follow public health measures for the duration of the visit; respect the rights and needs of other residents, families, team members and volunteers; respect the rights of team members to work in an environment that is free from harassment and don't share food or beverages during your visit.



COVID-19 testing and screening

- Visitors must complete and pass active screening on arrival in order to visit.
- Surveillance testing is required as part of the screening process for visitors indoors and outdoors. A negative test is required to enter.
- **General Visitors** must be fully vaccinated to enter the home. Outdoor visits are permitted (where feasible) for unvaccinated individuals.
- **Essential Caregivers** must show proof of their first dose as of December 20th and by February 21, 2022, must show proof of all required doses.
- Caregivers designated after December 14th are required to be fully vaccinated to gain entry.
- Testing is not required for infants under one year of age.
- Individuals who show proof of a confirmed COVID-19 infection in the past 30 days are exempted from surveillance testing.
- A positive rapid test requires laboratory confirmation using a PCR. Visitor must isolate at home until results received.
- If you develop symptoms or receive a positive test result after visiting, please call the Village.



Practice hand hygiene

Wash your hands or use hand sanitizer before, during and after visiting the Village.



Moving around the Village

Only visit who you are designated to visit, do not visit with others. Access to Village common areas by caregivers may be limited for safety.

Designated caregivers who are not fully vaccinated will be limited to visiting their loved one in their room.



Respect residents right to have visitors

A maximum of 2 people (caregivers and visitors) per resident at a time for indoor visits and 4 people (caregivers and visitors) per resident at a time for outdoor visits.



Wear a mask

On Village property, visitors must wear a mask at all times. Medical masks are required to be worn by anyone visiting the Village. Masks should fit snug and cover both the nose, mouth and chin.



Maintain physical distancing

- A minimum of 2 metres or 6 feet must be practiced at all times by every individual.
- Close physical contact is permitted between fully immunized residents and fully immunized visitors and brief hugs are permitted regardless of immunization status.

Non-adherence to the visitor code of conduct could result in temporary suspension of visiting privileges.

Let's keep our Village safe and healthy