

COVID-19 PANDEMIC: VISITING POLICY UPDATES FOR LTC

TYPE OF VISITOR	ESSENTIAL VISITOR			NON-ESSENTIAL VISITOR
	Essential Visitor	Support Worker	Caregiver	General Visitor
Definition	A person performing essential support services or visiting a very ill/ palliative resident. *approved by Village	A type of essential visitor brought into the home when there is a gap in services, to perform an essential service for the home or resident. *not a team member *has contact with residents *approved by Village	A type of essential visitor designated by the resident or SDM, to provide direct care to the resident. (Includes meaningful connection, ADL support, social, emotional, physical support and assistance with decision-making)	A person who is not an essential visitor and visiting for social reasons or to perform a non-essential service.
Visitor Examples	Visiting very ill/ palliative resident Government inspector Operational food & product deliveries; building maintenance	Physician, NP, RD, PT, OT, LHIN service; maintenance, food delivery (meals/ groceries)	Family, friend, private caregiver, paid companion, translator	Family, friends
Additional Requirements	As approved by Village	As approved by Village	Must be 18 years and older 2 caregivers identified in writing per resident *may change in response to change in care needs reflected in the plan of care or availability of designated caregiver (temporary or permanent)	If under 14 years of age, be accompanied by an adult
ACCESS TO VILLAGE				
Location of visit	Restricted to resident room/suite or area approved to visit	Restricted to resident room/suite or area approved to visit	Restricted to resident room/suite and other areas approved to visit	
Number of Visitors- No Alert	At discretion of Village – physical distancing maintained	As approved by Village	Up to 2 visitors at a time per resident (1 if physical distancing cannot be maintained)	
Access when Village in area identified as high community spread	Yes	Yes	Yes, one caregiver at a time	No
Access when Village in Outbreak or Resident in isolation	Yes, with proper PPE	Yes, with proper PPE	Yes, one caregiver at a time with proper PPE (*may not visit another resident or home for 14 days)	No

	ESSENTIAL VISITOR			NON-ESSENTIAL VISITOR
	Essential Visitor	Support Worker	Caregiver	General Visitor
SCREENING				
Active screening including temperature	Yes, on entry/ exit	Yes, on entry/ exit	Yes, on entry/ exit	<i>Indoors</i> - Yes, on entry/ exit <i>Outdoors</i> – yes on entry only
Attest to negative COVID test in last 14 days	Not required	Yes, unless immediate access due to an emergency is needed	Yes	<i>Indoor visit:</i> Yes <i>Outdoor visit:</i> No
Attest to not having been in another home in outbreak or visiting a resident in isolation in last 14 days	N/A	N/A	Yes	Yes
Attest visiting policy has been reviewed monthly	N/A	N/A	Yes	Yes
Education	IPAC principles	IPAC principles	IPAC principles/ safe care Visitor Code of Conduct Don/doff full PPE	IPAC principles Visitor Code of Conduct Don/doff face mask
ADDITIONAL				
PPE required (supplied in LTC)	Surgical/ procedural mask; additional PPE as needed	Surgical/ procedural mask; additional PPE as needed	Surgical/ procedural mask; additional PPE as needed	<i>Indoors:</i> Surgical mask/ procedural <i>Outdoors:</i> Cloth mask/ face covering *provided by visitor
Scheduled visit	N/A	No	No	Yes (minimum 30min/week/resident)
Supervision	Not required	Not required	Not required	Not required Ensure Resident’s right to: <ul style="list-style-type: none"> • Communicate in confidence, • Receive visitors of their choice and • Consult in private with any person without interference.

* If a visitor has recovered from COVID-19 and has been cleared, they will not require a negative test for 90 days after they have been cleared. However, if they are experiencing symptoms, they cannot enter the home as they will not pass screening.